



NONDISCRIMINATORY / CIVIL RIGHTS COMPLIANCE POLICY

Informing Individuals of Language Assistance Services

Language Assistance

Silver Spring Ophthalmology complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Silver Spring Ophthalmology provides free aids and services to people with disabilities or with limited English proficiency to assist in communicating effectively with us. These services include:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Qualified interpreters
- Information written in other languages

These services are made available by contacting the Ronny Farrell at (301) 585-8880.

If you believe that Silver Spring Ophthalmology has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, by fax, or over the phone:

Silver Spring Ophthalmology
8630 Fenton Street, Suite 800
Silver Spring, MD 20910
Office (301) 585-8880
Fax (301) 585-6521

If you need help filing a grievance, the office manager is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 2021
1-800-368-1019
(TDD 1-800-537-7697)

Complaint forms are available at <http://www.hhs.gov/ocr/filing-with-ocr/index.html>

Informing Individuals with Limited English Proficiency of Language Assistance Services

Snowden River Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak a foreign language, assistance services, free of charge, are available to you. Call (410) 461-0960.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-696-6775 (TTY: 800-537-7697).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-696-6775 (TTY : 800-537-7697)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-696-6775 (TTY: 800-537-7697).

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-877-696-6775 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 800-537-7697).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-696-6775 (TTY: 800-537-7697).

برقم اتصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا: ملحوظة 800-537-7697
ه الصم والبكم: 1-877-696-6775.) رقم

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-696-6775 (TTY: 800-537-7697) 번으로 전화해 주십시오.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.
Звоните 1-877-696-6775 (телетайп: 800-537-7697).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Appelez le 1-877-696-6775 (ATS: 800-537-7697)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-696-6775 (TTY: 800-537-7697).

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kanschd du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-877-696-6775 (TTY: 800-537-7697).

تماس بگیرید. شما برای رایگان بصورت زبانی تسهیلات کنید، می گفتگو فارسی زبان به اگر توجه 1-
با باشد می ف (TTY: 800-537-7697) 877-696-6775

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-877-696-6775 (TTY: 800-537-7697).

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከፊ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት

ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-877-696-6775 (መስማት ለተሳናቸው: 800-537-7697)።